

Welcome!

ETC Networking Meeting

Wednesday, January 8, 2025

1:30PM – 3:00PM

ETC Networking Meeting Agenda

Updates from:

King County Metro Vanpool/
RideshareOnline.com

King County Metro Transit
Sound Transit

City of Bellevue

Keynote:

Choose Your Way Bellevue

King County Metro Vanpool

Featuring:

Julie Paone

Quiana Thomas

King County Metro Vanpool



What is a Vanpool?

5 or more commuters:

Consistent group of commuters who share a similar origin, destination and work schedule - could be neighbors, co-workers or friends.

Roles:

Members apply as a driver (at least 2) and a bookkeeper – an online orientation.

Group Operations:

Members decide on route, schedule and other logistics.

Everything is included:

Van, gas, tolls, insurance, maintenance, roadside assistance and emergency ride home program.



Metro Vanpool Details

WSDOT Toll Free:

Vanpools travel for free on all the WSDOT toll facilities – SR-99, SR-520, I-405 Express Tolls and Tacoma Narrows Bridge.

Vanpool cost:

Based on commute distance, vehicle size, work schedule and number of commuters. The average monthly fare is similar to a monthly transit pass - \$150/month.

Vanpool payment:

ORCA Business Passport, online with a credit card or by check.



Commute like a
VIP

Vanshare Program – First/Last Mile Connection

Vanshare:

Similar to vanpool with 5+ people, key roles, and everything is included – gas, insurance, maintenance, etc.

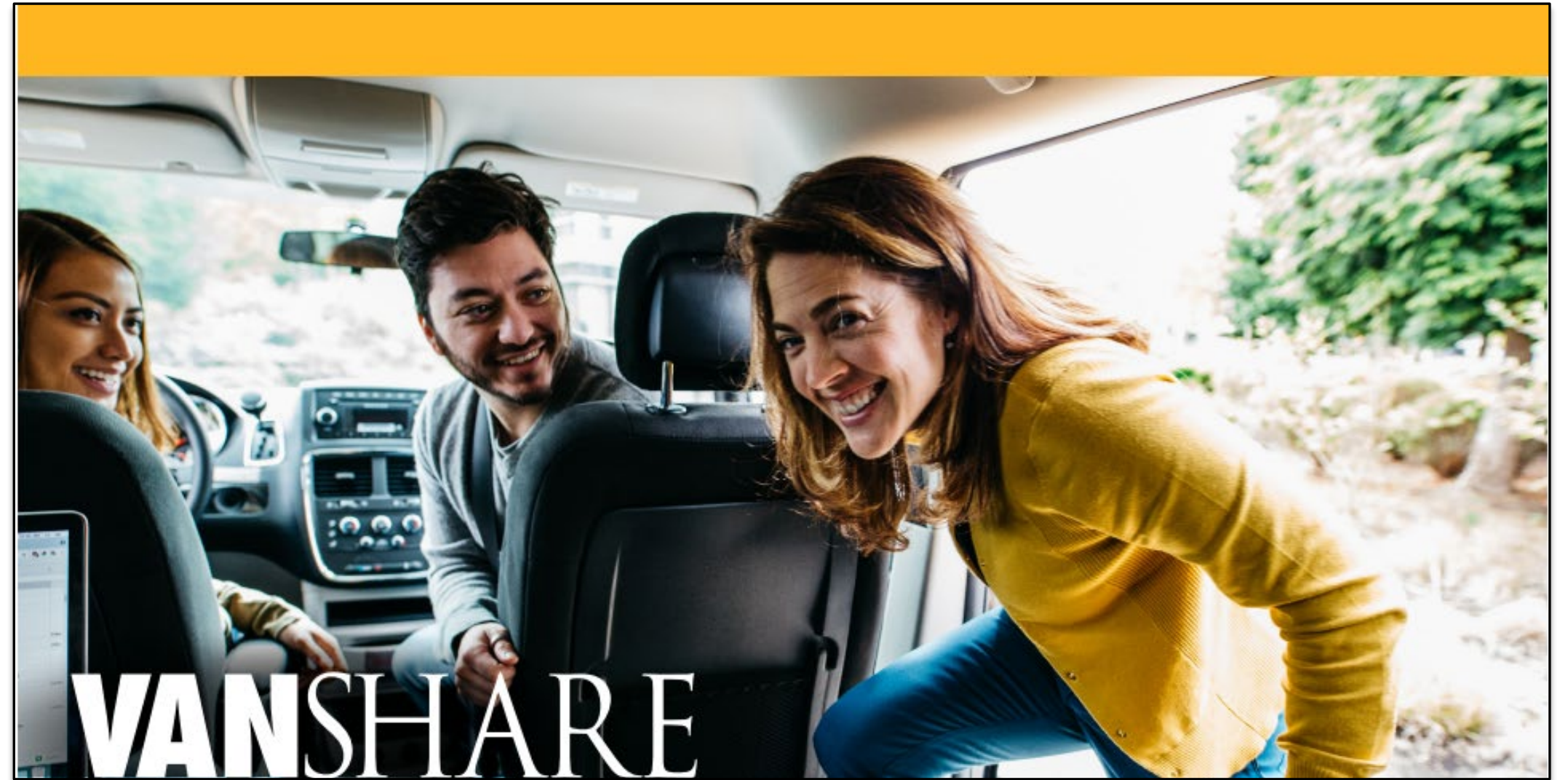
Mileage:

Maximum 20-mile roundtrip commute.

Multiple vans at worksite: More options and flexibility for commuters.

Cost:

Vanshare cost is \$200/month split amongst the group or could also be covered by employer.



Connection: Commuters connect to another form of public transportation (train, bus or ferry).

For example: Vanshare vehicles parked at the **2 Line** station for the short commute to their worksite destination OR for the vanshare group to connect their home trip to the **2 Line** station.



Tools and Resources - How to Get Started

METRO / TRAVEL OPTIONS / VANPOOL AND VANSHARE / VANPOOL

Vanpool

Commuter like a VIP

Our monthly fare covers everything: the van, gas, tolls, insurance, maintenance and roadside assistance. Join an existing Vanpool or start your own—with just a total of 5 people, you can get a Vanpool on the road.

- Overview
- Vanpool
- Vanshare
- Commuter van guide

↓ WHAT IS VANPOOL? ↓ BENEFITS ↓ PROMOTIONS ↓ COSTS

Live or work in Kent? | If you live and work in Kent and make \$25 or less per hour, you may qualify for our special \$49 monthly fare! [APPLY NOW](#)

What is Vanpool?

Just 5 or more people—including 2 volunteer drivers and a bookkeeper—are needed to form a Vanpool. Each group decides their own routes, schedules and pickup/drop-off locations.

Multiple vehicle sizes are available to best fit your needs and work schedule. And our Metro team is here to help you at every step—and mile—along your Vanpool journey!

[Join or start a Vanpool group](#)

Vanpool: Your New Commute

Watch on YouTube

King County Metro Vanpool webpage

Website: [Kingcounty.gov/vanpool](https://kingcounty.gov/vanpool)

- Short video about Metro Vanpool
- Find a Vanpool
- Starter Kit: start a new group with online applications and 5+ participants

Vanpool widget & Starter Kit >>>

Find an existing group

- 1 Find an existing group**

Quick search for a group along your route by entering complete home and work address for the most accurate list results.

Start

End

[SEARCH](#)

© SmartRideshare

Or visit [RideshareOnline.com](https://rideshareonline.com) to create and view custom trip lists, with additional search filters, personal trip calendars and available rewards.
- 2 Coordinate your ride**

Once you've found a matching group, confirm the seat availability, route details and any group operating guidelines. Take up to [3 free test rides](#) to make sure it's a good fit.
- 3 Submit your application**

Submit an application to begin riding.

[Submit an application](#)

Start your own group

- 1 Find your group members**

Recruit at least 4 other people to help fill your commuter van's roles. Your group will need at least 2 volunteer drivers and 1 bookkeeper.

[Tips for recruiting riders](#)

[Printable sign for recruiting riders](#)
- 2 Figure out the details**

Discuss and agree on group details such as parking, route, work schedule, etc.
- 3 Submit application(s)**

Each member of your group will need to submit an individual application. Collectively, you'll also need to fill out a group application.

[Submit an individual application](#)

[Submit a group application](#)

Tools and Resources – RideshareOnline.com

RideshareOnline.com Powered by brilliant commuters. Like you. Main | About | Commuters | Employers | Promotions

Sign Up
Log In

- Carpool
- Vanpool
- Bus/Rail
- Bike
- Walk/Wheel/Run
- Work From Home
- SchoolPool
- Ferry

great minds think alike.
together for a better commute.
experience the van advantage.

tools to manage your trips in Washington

commute cost calculator ridematch park and ride lots Visit justonetrip.org to see about programs in your area. School Pool

<<RideshareOnline.com login page

Free Regional Ridematch system owned by the State and managed by King County Metro.

Platform matches commuters to existing vanpools, carpools or other commuters to start a new group.

Commuter features - dashboard showing commute savings, newsfeed, and current incentives.

Dashboard

Quick Links

Looking to ridematch? Add your trip to check out your rideshare matches. [Add Trip](#)

Log your trips in the calendar to track achievements and earn potential rewards. [Log Trips](#) [Available Rewards](#)

Achievements ⓘ This Month 6 Months 12 Months All Time

\$484 Money saved	69 gal Gasoline saved	1,288 pounds CO2 saved
142 trips Trips not driven alone	2,480 miles Miles not driven alone	0 calories Calories burned

Taking up a challenge? [Join the challenge and get started.](#)

<<RideshareOnline.com Commuter Dashboard

Commute like a
VIP

Tools and Resources – RideshareOnline.com

Admin features – ability to generate user and trip reports, create customized incentive programs to encourage an environmentally friendly commute.

RideshareOnline.com Administration Portal

You are currently managing: **King County Metro Transit**

JulieP Logout

Benefits Challenges Users Networks Reports Vanpool Settings

User Reports

- User Registration Report
- User Ridematch Trips Report
- Trip Log Report (By Trips)
- Trip Log Report (By Miles)
- Trip Log Report (By Days Using Longest Trip In The Day)
- Trip Log Report (By Days Using All Trips In The Day)
- Trip Log Report (Aggregate And CSV Export)
- Carpool Trips Report
- Registration And Network Statistics Report

Program Reports

- General Alternative Transportation Program Report
- Modal Distribution Report

Vanpool Reports

- Vanpool Vehicle Inventory Report
- Current Vanpools Listing Report
- Vanpool Riders Waitlist Report
- Vanpool Start-ups And Terminations Report

Admin reports and >> incentive module

Prize Drawings

Manage Prize Drawings

Page: 1 of 2 << >> + Add Incentive

Show Past Incentive Programs

Incentive Programs

	Incentive: King County Metro Commuter Van - 2019 Recruit #1	Manage Incentive
	Launch Date: 1/14/2019	Edit Incentive
	Expires on: 1/3/2020	
	Incentive: King County Metro Commuter Van - 2019 Recruit #2	Manage Incentive
	Launch Date: 1/14/2019	Edit Incentive
	Expires on: 1/3/2020	



RideshareOnline.com - Commuter Features & Benefits

Ridematch

- List of matches for trip
- Categorizes matches by mode
- Communication via the platform to join a group

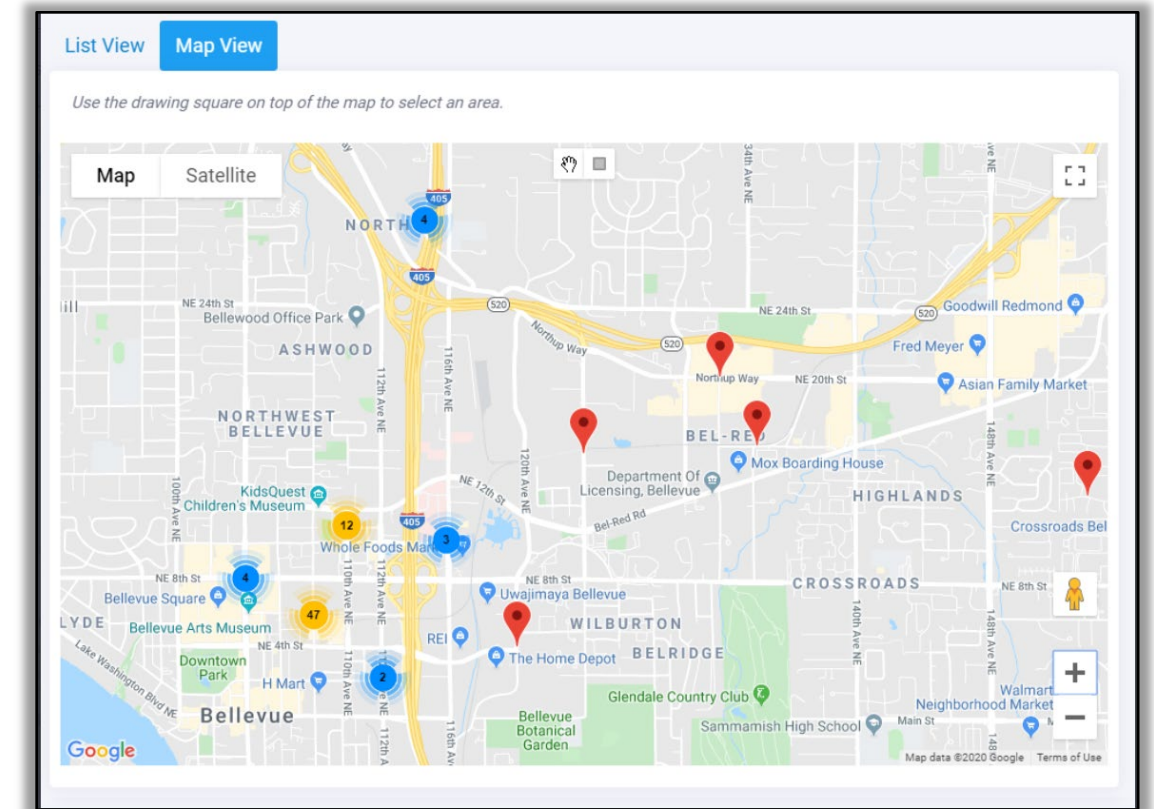
RideshareOnline.com is a great resource to find options within a company and to connect with other commuters who work just a few blocks away.

The screenshot displays the RideshareOnline.com interface. At the top, the logo 'RideshareOnline.com' is visible, along with a user greeting 'Hello, jason' and a language dropdown menu. A navigation sidebar on the left includes links for Dashboard, Ride Match, Calendar, Rewards, Profile, Support, Contacts, and FAQ. The main content area features a 'Trip Search' section with a 'Revise this search' button and two location pins: '647 Puyallup Ave, Tacoma, WA 98421, USA' and '201 S Jackson St, Seattle, WA 98104, USA'. Below this, four categories of matches are listed: '43 Carpools' (15.7 lbs CO2 | \$5.9), '12 Vanpools' (5.58 lbs CO2), '4 Transit' (21.06 lbs CO2), and '0 BikePools' (0 lbs CO2 | \$0). To the right, a map shows the Seattle area with a 'Park & Ride Locations' overlay. A notification at the top right states 'You are accessing this application as proxy. Go back to administration application.'

RideshareOnline.com – Network Vanpool Listing Links

- Dynamic links to promote existing vanpools via city or employer
 - [Vanpools to Bellevue](#)
 - [Vanpools to Microsoft](#)
- Links contain the current vanpools and can be embedded on web pages, in social media or sent in email.
- The tool also allows commuters to select an area on the map and export a list of vanpools in the selected area.

Vanpool Map View>>



Vanpool List View>>

Vanpool List Map View

****Vanpools actively looking for riders are shown in BOLD and GREEN.**

Save as Excel

Van Number	Origin	Destination	Work Hours	Employer	Name	Email	Stops	
1121	Lynnwood	Bellevue	7:00am - 4:00pm	City of Bellevue	Maher Welaye		--	View Route
219211	Redmond	Bellevue	9:00am - 5:00pm	Microsoft	Yaxiao Song	yasong@microsoft.com	Pickup - Redmond Microsoft - Bravern	View Route
823	Clinton	Bellevue	6:30am - 3:00pm	Porsche of Bellevue	Daniel Inches	dmsinches@hotmail.com	corner of Hwy 527 and Bothell Everett Hw	View Route
1298	Lynnwood	Bellevue	7:00am - 4:30pm	Jacobs Engineering	Kangval Jumpawong	ken.jumpawong@ch2m.com	--	View Route
219206	Redmond	Bellevue	9:00am - 5:00pm	Microsoft	Caihua Du	cadu@microsoft.com	Microsoft - Bldg 31 Microsoft - Bldg 17 Microsoft - Studio B	View Route



Thank You!

Vanpool Benefits from one of our Customers:

“Cost savings on fuel, parking and car wear & tear, reduce traffic congestion, environmental benefits, reduce stress and increase productivity and best of all, the opportunity to connect with my awesome coworkers!”

For more information visit: kingcounty.gov/vanpool

Or contact us: vanpool@kingcounty.gov or 206-625-4500

julie.paone@kingcounty.gov or qthomas@kingcounty.gov

King County Metro

Featuring:

Rocco Devito

King County Metro

Recent King County Metro Service Changes

Service Changes

The September Service change was focused on changes to Lynnwood Light Rail opening.

- Metro has added more east-west routes, and increased frequency on many to help people get to more places and to light rail.
- Community Transit has ended most Seattle routes and increased service in Snohomish County.
- There were no changes to Eastside service.
- We will have significant changes to Eastside service next year when the Redmond Light Rail extension opens (Spring 2025), and when the 2 line is completed (Winter 2025)



King County Metro – ORCA Options for Business

Program features	ORCA Business Choice	ORCA Business Passport
Unlimited-use ORCA cards for all employees	✘	✔
Employee cost-sharing option (i.e., employee pre-tax payroll deductions)	✔	✔
Add value to cards monthly/as needed	✔	Optional
Annual Contract	✘	✔
Employer contributions required & minimum 5 employees needed	✘	✔
Online card management & direct customer support	✔	✔
Vanpool & Vanshare subsidy	Optional	✔
Home Free Guarantee emergency rides	Optional	✔
Invoice payment option	✔	✔
Credit card payment option (\$10,000 max per transaction)	✔	✘

ORCA Business Passport

- [Kingcounty.gov/metro/business](https://kingcounty.gov/metro/business) (website refresh)
- ORCA Business Incentive 2024: 50% off first year for qualifying customers



Sound Transit

Featuring:

Arthur Bachus

Sound Transit

- Link light rail**
- Lynnwood–Angle Lake
- Redmond Technology–South Bellevue
- Tacoma Dome–St Joseph
- Sounder trains**
- Everett–Seattle
- Lakewood–Seattle
- ST Express buses**
- Current routes



2024 System Expansion

1 Line to Lynnwood City Center

Opened August 30, 2024 ✓

2 Line on the Eastside

Opened April 27, 2024 ✓



Openings

1 Line

1 Line to Lynnwood City Center

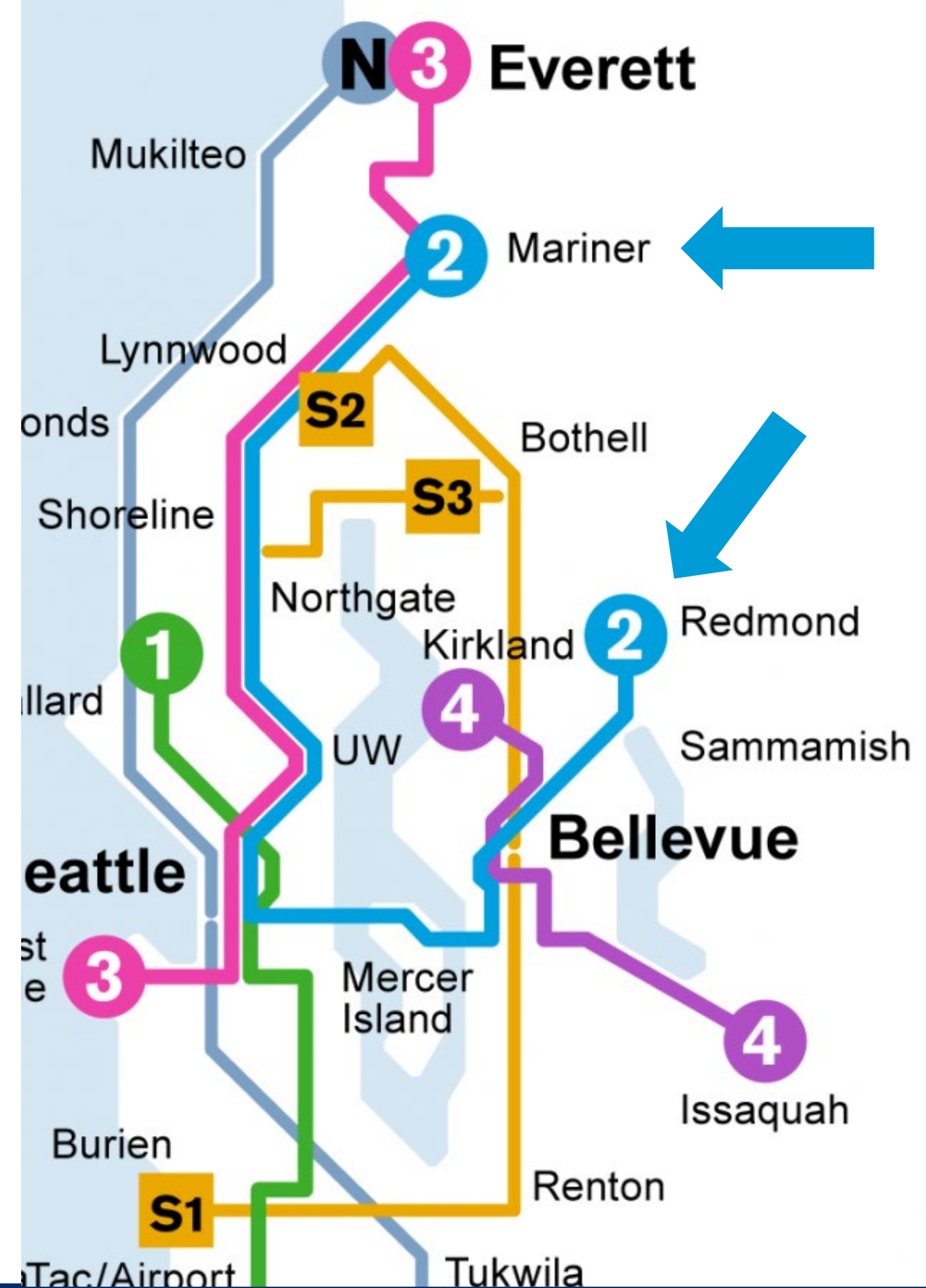
- **4 new stations**
 - Shoreline South/148th
 - Shoreline North/185th
 - Mountlake Terrace
 - Lynnwood City Center
- **8.5 new miles of track**
- **Trains every 8 to 10 minutes midday and weekends**
 - Late night and early AM service every 12-15 min

2 Line Expansion

Switching our Vocabulary

- *East Link* is now the **2 Line**
- *East Link* = project name during construction phase

2 Line = service, operations, passenger experience





Openings

• Opening in **three phases:**

✓ 1. **South Bellevue–Redmond Technology (2024)**

2. **Downtown Redmond (Spring 2025)**

- Marymoor Village Station
- Downtown Redmond Station

3. **Full 2 Line opening (Late 2025)**

- Light rail across I-90 floating bridge
- Mercer Island Station & Judkins Park Station
- Connection to 1 Line at ID/Chinatown Station



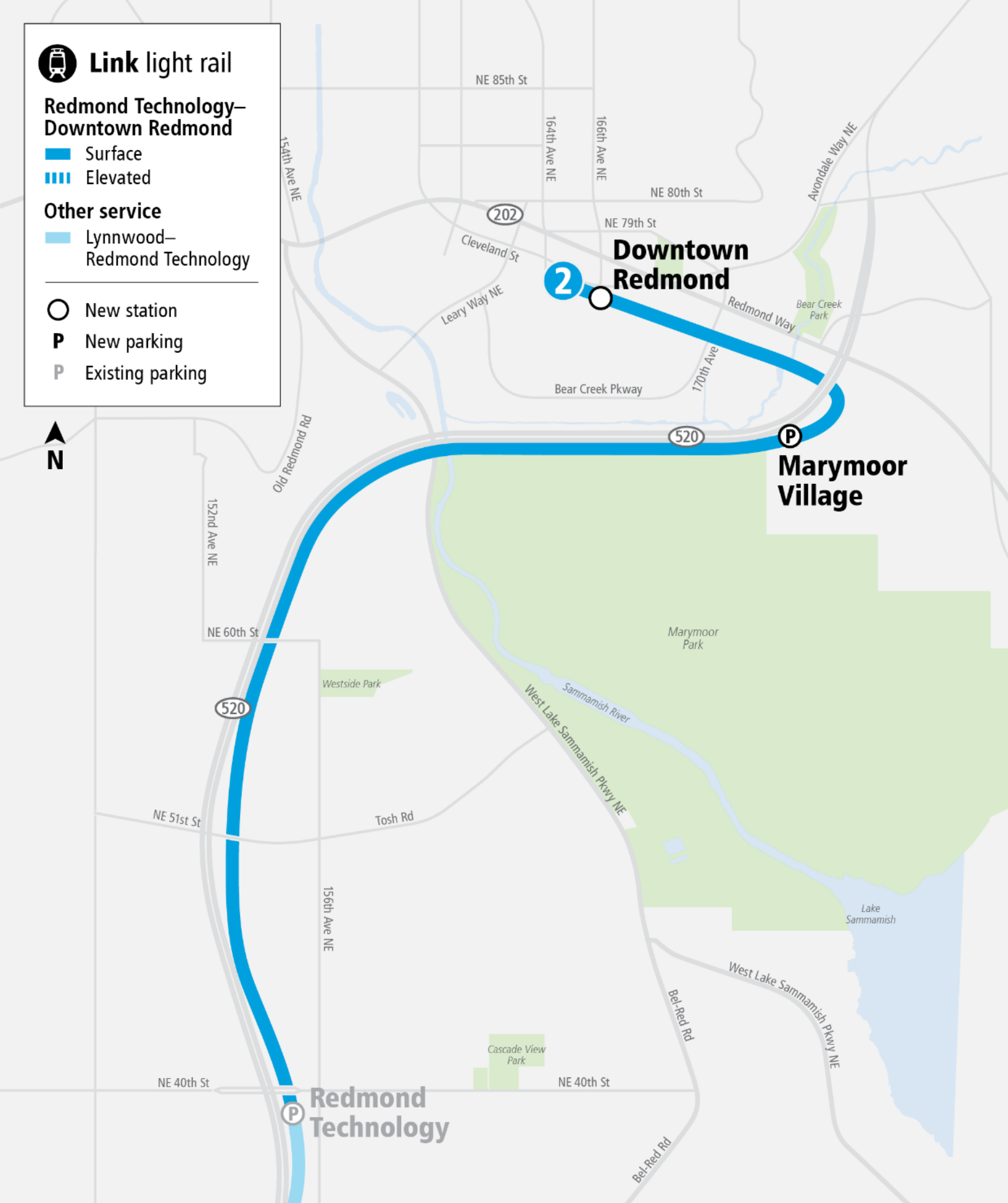
Phase One ✓

2 Line

- *Open!*
- 6.5 miles
- 8 stations
 - Redmond Technology
 - Overlake Village
 - BelRed
 - Spring District
 - Wilburton
 - Bellevue Downtown
 - East Main
 - South Bellevue
- ~6,000 riders daily

Phase Two

- *Spring 2025*
- 3.4 miles of new track
- 2 new stations
 - Marymoor Village
 - Downtown Redmond
- 1,400 stall parking garage at Marymoor Village Station (ground level transit center)
- Downtown Redmond Station to Bellevue Downtown Station: 17 minutes





Phase Three

2 Line

- *Late 2025*
- 34 total miles of track
- 26 total stations, including:
 - Mercer Island
 - Judkins Park (Seattle)
- Downtown Redmond to Downtown Bellevue: 42 minutes
- Transfer to **1** Line at Int'l District/Chinatown Station for **SEA** Seattle-Tacoma International Airport

Changes Coming in 2026!

1

- Federal Way Link Extension
- South Link Connections bus restructure

2

- East Link Connections bus restructure

1 2

- 130th Street Station (North Seattle)



Riding the 2 Line

Fares

- **1** Line and **2** Line: \$3
- **T** Line: \$2
- ST Express: \$3.25*
- Sounder: \$3.25 to \$5.75



Tap on. Tap off.

ORCA card readers are located at:

- Link station entrances
- Sounder train platforms
- ST Express buses, next to the driver

1 & **2** Lines, **T** Line, and ST Express

- Tap before boarding

Sounder

- Tap your ORCA card before and after boarding the train (distance-based fare)



Multiple Ways to Pay

- Ticket machines
- Adult ORCA cards
- One way, return, or all-day rail tickets
- Pay with cash and credit/debit cards
- On your phone
- Transit GO ticket app
- Google Pay app
- Cash
- ST Express buses accept exact cash fares
- *ST Fare Ambassadors check for proof of payment*

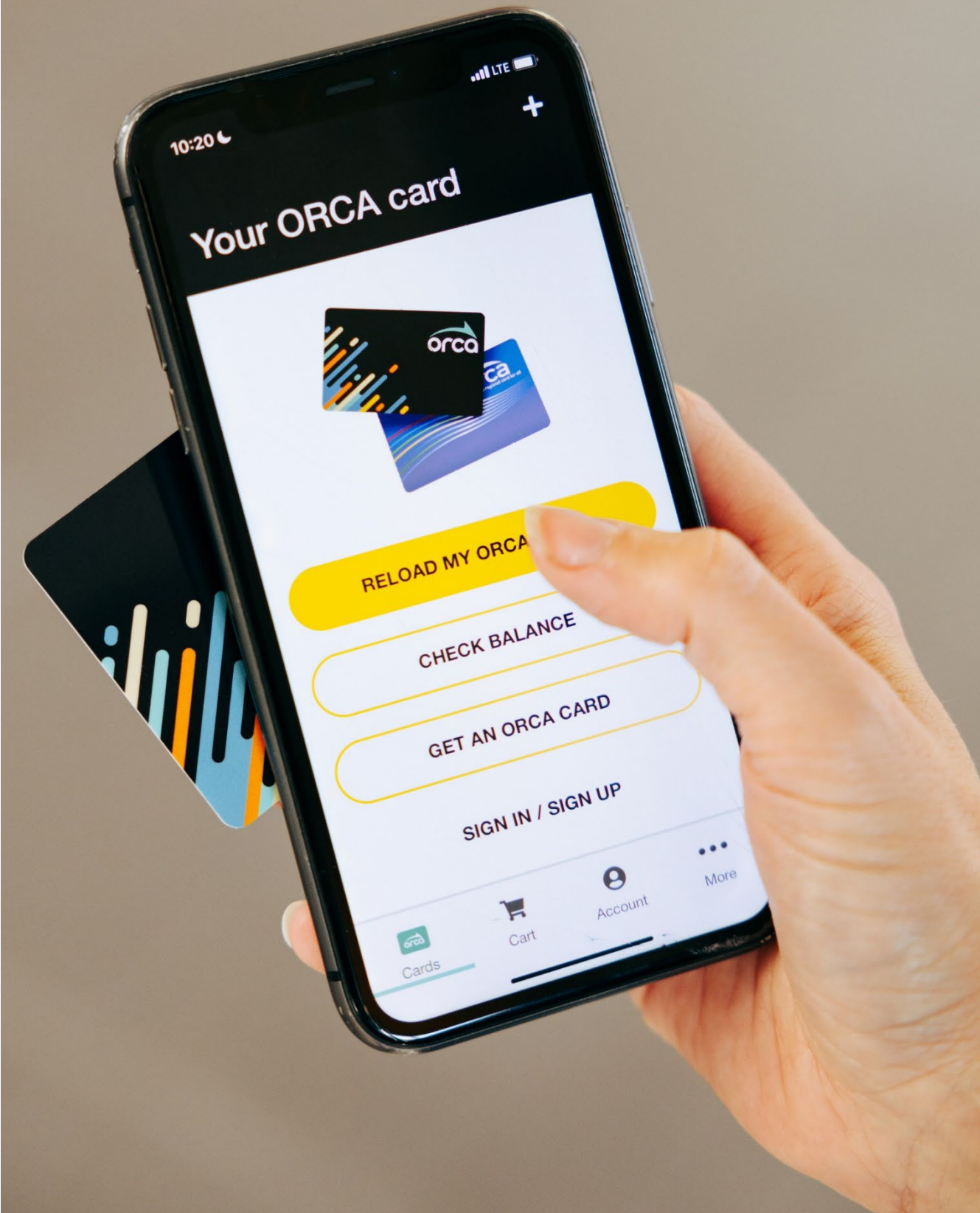


Reloading your ORCA card

Reload your ORCA card at:

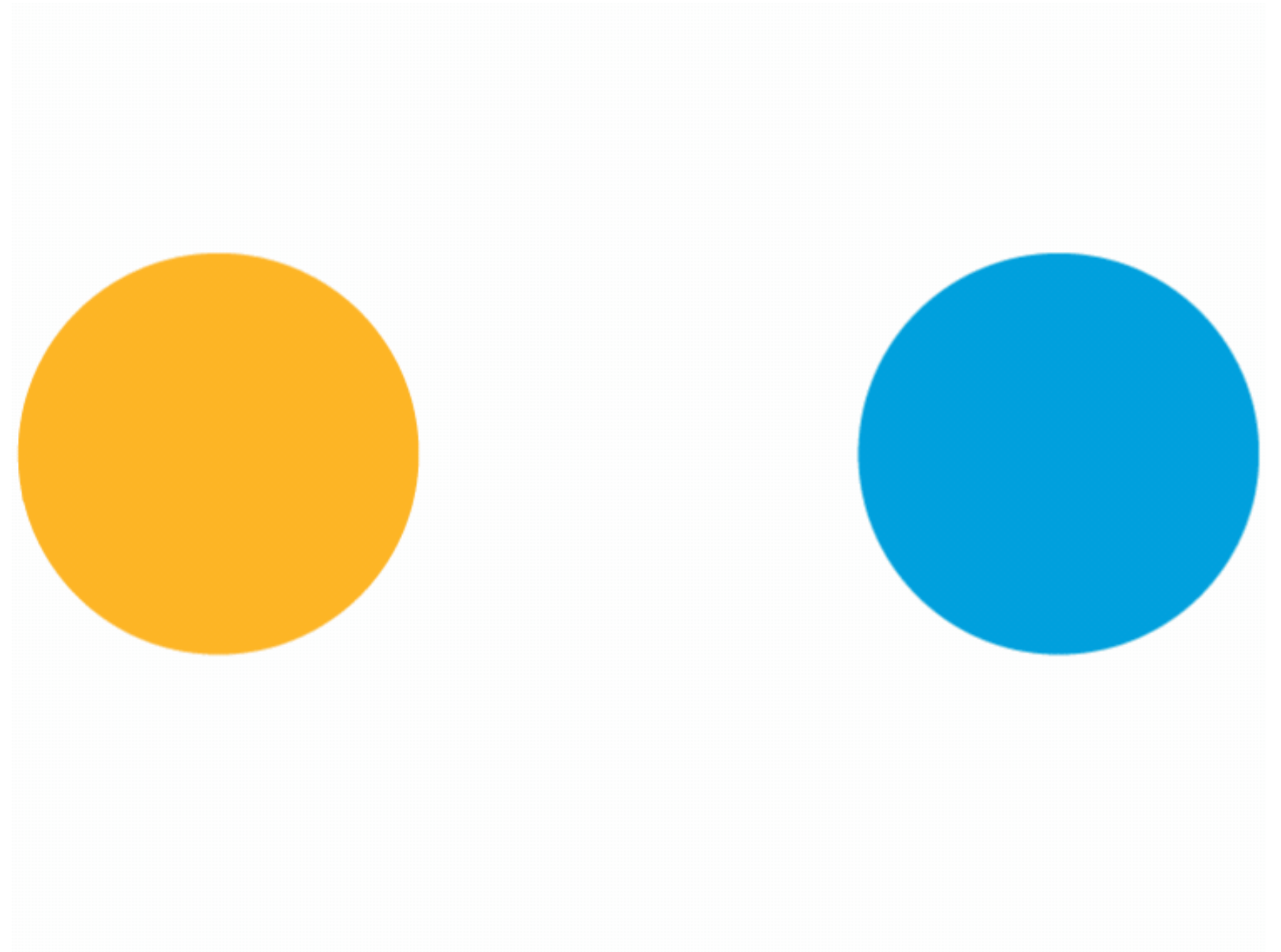
- **Ticket machines**
- **myORCA.com**
- **myORCA app**
- **By phone at (888) 988-6722**
- **ORCA customer service office**
- **QFC, Safeway, Fred Meyer customer service**

Add between \$5 and \$300 on your ORCA e-purse or monthly pass



Transferring to/from Link Light Rail with ORCA

- *If you transfer within 2 hours, your original fare is credited toward the next leg of your journey*
- *Only pay the difference if the second leg of your trip costs more than the first*
- *Most passengers enjoy completely free transfers with their ORCA card!*



Customer Service

- Passenger Care - [888-889-6368](tel:888-889-6368)
- www.soundtransit.org/feedback
- Hours of operation Monday-Friday 8 a.m. to 6 p.m.

Safety & Security

It's important that we all work together to stay safe.
In an emergency, always call 911.

Sound Transit Security

Call or text: [206-398-5268](tel:206-398-5268) or security@soundtransit.org

Sound Transit Police (King County Sheriff)

Customer service non-emergency: [206-903-7676](tel:206-903-7676) or stpolicecustomerservice@soundtransit.org

Uniform Patrol Response, or after hours: [206-296-3311](tel:206-296-3311)





Thank you!

Arthur Bachus

arthur.bachus@soundtransit.org



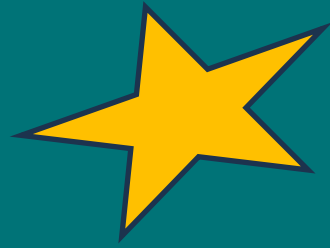
City of Bellevue

Featuring:

Alison Crosier

City of Bellevue

INTRODUCING...ETC STAR!



**ETC STAR:
Commuter Trip Reduction**



**Sustainable Transportation
Advocate Role model**



ETC STAR!– ETC REWARD PROGRAM

ETC STAR is a new program where the City of Bellevue rewards our ETCs that go above and beyond the call of duty!



ETC STAR AWARD CRITERIA

Program Starts January 1, 2025!

AWARD CRITERIA:

- ***Attend** all ETC Networking Meetings within the 2025 phase timeline
- ***Attend** classes offered by City of Bellevue Transportation or Choose Your Way Bellevue within the 2025 phase timeline
- **Participate** in promotional activities offered by COB or CYWB
- **Complete** biannual CTR Survey within the deadline specified timeline designated by the city with an at least 50% employee response rate (even years)
- **Complete** biannual CTR Program Report within the deadline specified by the city (odd years)
- **Bonus points:** Attend and/or participate in external CTR and/or Transportation Demand Management (TDM)-related forums and meetings (ie: WSDOT TDM Technical Committee and Board of Directors meetings, Puget Sound Regional Council TDM stakeholder meetings, Washington State Rideshare Organization annual meeting, etc.

*if primary company ETC cannot participate, a viable proxy will suffice

ETC STAR RECIPIENTS...

Will receive a special plaque with your name on it, a gift card, and a mention in various trade and local newsletters & papers. Recipients will be chosen January 2026.



KEYNOTE: CHOOSE YOUR WAY BELLEVUE

Featuring:

Tommie Lorene

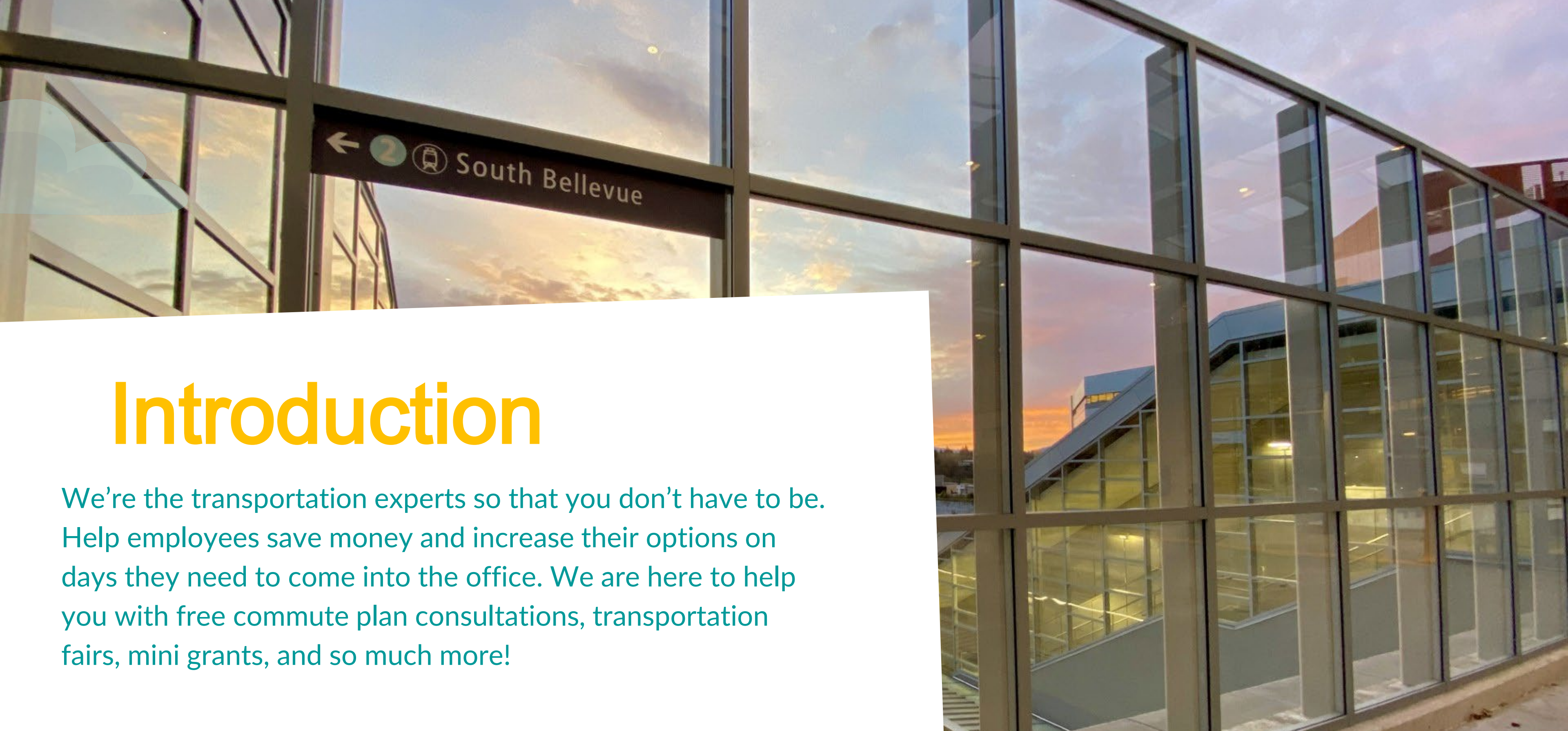
Choose Your Way Bellevue

Kenzie McDonald

Choose Your Way Bellevue

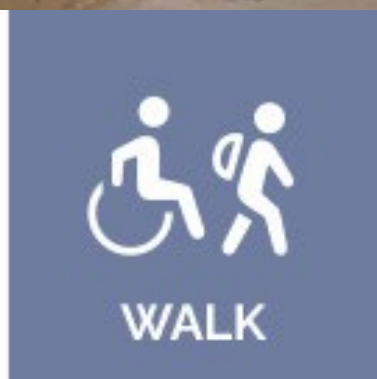
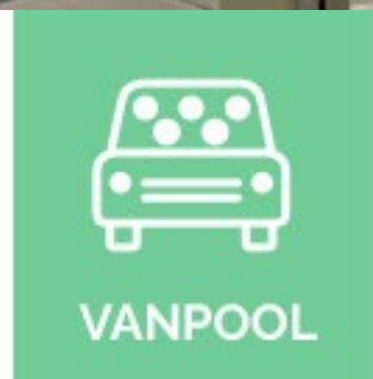
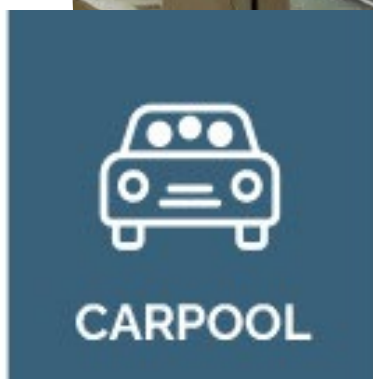
Choose Your Way Bellevue

An outreach program and
information resource
provided by the City of
Bellevue



Introduction

We're the transportation experts so that you don't have to be. Help employees save money and increase their options on days they need to come into the office. We are here to help you with free commute plan consultations, transportation fairs, mini grants, and so much more!



Employee Commute Programs

Employer programs can range from ongoing full-value transit and other mode subsidies to capital items such as secure bicycle parking, lockers and showers.

Or, employers can simply allow commute expenses as pre-tax dollars and convey information about travel modes at periodic events. The choice is yours: You can tailor your program to your goals, needs and available budget. Or even no budget.



Choose
Your Way
Bellevue



BUS



LIGHT RAIL



CARPPOOL



VANPOOL



BIKE



WALK



Free Consultations

We offer free commute program consultations tailored to your business with the latest information on transit services and safety of riding transit, vanpool program changes, how to support bike commuting, and/or how to enhance or formalize your telework program. We're all in this together and can help reduce strain on our roadways as more folks are back in the office.



BUS



LIGHT RAIL



CARPOOL



VANPOOL



BIKE



WALK



CTR-Affected Business

- * Assistance includes:
- Site analysis
 - Program development
 - Training
 - Program implementation and promotions
 - Employee surveys
 - Program reporting and evaluation



BUS



LIGHT RAIL



CARPOOL



VANPOOL



BIKE



WALK

Financial Support

***Employer and Property Mini -Grants:** We offer mini-grants of up to \$10,000 for commute-related one-time capital projects

***Transit Starter Cards:** We are inviting Bellevue employers and property managers to apply for up to 50 ORCA cards preloaded with \$12 to help you encourage your employees to try transit.

We have more programs depending on funding, check back quarterly to see what has changed and possible new additions

***While supplies last**



BUS



LIGHT RAIL



CARPOOL



VANPOOL



BIKE



WALK



Choose
Your Way
Bellevue





BELLEVUE

After Dark



Choose
Your Way
Bellevue

Log Your Trips to Earn Rewards

It's a win-win. If you live or work in Bellevue, you can earn rewards by logging your non-drive-alone trips.

Other Rewards programs to put on your calendar:

- New Year, New to Bellevue - January
- Bike Everywhere Month & Day - May
- Ride Transit Month - June
- Back to School, Back to Work, Back to Bellevue - August
- Switch Your Trips - October
- Bellevue After Dark - November



Choose
Your Way
Bellevue



BUS



LIGHT RAIL



CARPOOL



VANPOOL



BIKE



WALK

Thank You and Questions