ETC Networking Meeting

Wednesday, February 07, 2024 1:30PM to 3:00PM



Agenda

City of Bellevue Transportation – Alison Crosier King County Metro – Cindy Chen Rideshare Online – Julie Paone Choose Your Way Bellevue – Jake Uttich Sound Transit: 2 Line/East Link – Arthur Bachus



City of Bellevue Transportation

Presented by: Alison Crosier



Upcoming WSDOT CTR Survey

- New Tool Developed by WSDOT and Ride Amigos
- Tool Training Dates March 2024 Lookout for Invites: End of March, Beginning of April
- CTR Site Notifications 45 Days Notice/Will be Sent Mid-February
- Survey Dates April 8 April 19, 2024



Don't Forget BellHop

Runs August 1, 2023 To May 31, 2024

Sun – Thur 9AM – 9PM Fri – Sat 10AM – 10PM

Serves Downtown hotels plus employers & residents





King County Metro

Presented by: Cindy Chen



Riding Metro, where your commute is just the start.

Cindy Chen Customer Relationship Manager King County Metro

cchen@kingcounty.gov





ORCA Business Passport Includes:

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King County Metro Buses

Sound Transit Buses

Access Transportation for Access-Eligible Riders

Community Transit Buses

Everett Transit

Kitsap Transit Buses, Fast Ferry, and Foot Ferry

Link Light Rail

Sounder Trains

Seattle Streetcar

Seattle Monorail

King County Water Taxi

Washington State Ferries

Home Free Guarantee (HFG)*

*Optional with Custom Passport

Other Programs

Vanpool*

Vanshare*

On Demand Services



Not Included (Separate pass available)

Includes 8 HFG rides per employee each year

100% Subsidy

100% Subsidy





ORCA Business Passport Includes:

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Subscribe to Our Newsletter



Subscribe to the ORCA Passport newsletter for important updates and program information:

ORCA Business Passport Newsletter

We want your input, take the ORCA survey!



Share your experience with ORCA and public transit in the Puget Sound Area. <u>Take the ORCA survey</u> and share it with your employees.

In recognition and appreciation of your time, you will have a chance to enter a drawing for one of five \$100 VISA gift cards at the end of the survey.

Share the new ORCA for Business info card with your employees

Use this new ORCA for Business info card to inform your employees about how and where to use their ORCA card:

ORCA for Business info card (see preview below)

Download a copy and educate your employees about their ORCA benefits!



Welcome to ORCA!

Use your new ORCA card to ride public transit across the region—this is the easiest, most cost-effective way to pay. For any trip—for work or play—ORCA has you covered.

With an ORCA card from your employer, you can

- Save money every time you ride transit.
- Ride many types of transit and transfer between systems.
 Help reduce congestion around the Puget Sound.
- Manage your account online or with the myORCA app.

Check with your employer for the value of your ORCA card—plans may include partially-funded or unlimited transit access.

ORCA card rules

- Your ORCA card contains a computer chip and is designed to be used for many years. Do not cut, scratch, bend or punch a hole in it.
- Your employee ORCA card cannot be shared with others.
- For a lost, defective or stolen card, contact your work administrator to order a new card and deactivate the old one.

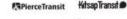


What you can ride

•	All regional agency buses	٠	Kitsap Transit Ferries
	Link light rail		Trailhead Direct

- Sounder train
 Metro Flex
- Seattle Streetcar
 Pierce Transit Runner
- King County Water Taxi
 Seattle Monorail









For details on using ORCA on Washington State Ferries, contact your work administrator

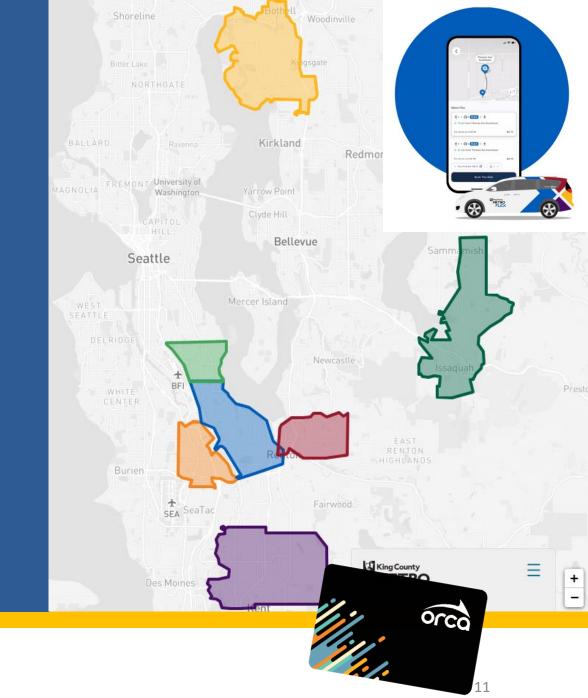




Metro Flex Get the App; Book a Ride

- Request ride on-demand using app, call center, or web booking
- Provide start/end within service area, get ETA
- Walk to nearby pick-up location
- Join a shared ride with 15-minute ETA on average
- WAVs, bike racks, interpreter services available
- Fare is included in ORCA Passport program, free transfers with ORCA

Visit <u>kingcounty.gov/MetroFlex</u> for more information





Metro Ambassadors Engage and Inform Riders

You might see "blue jackets" at transit centers, outside schools or on your way to a game at Lumen Field or T-Mobile Park. The people wearing the jackets are Metro Ambassadors and they are there to answer your questions, point you in the right direction and may even have some swag for you.

The ambassadors are part of a pilot program supporting customers and transit operators. Working at Metro Transit Centers and neighborhood bus stops, the ambassadors offer inperson customer service. Interacting with both the public and bus operators, they provide a friendly face and knowledge of the system.

The ambassador pilot program is part of Metro's <u>Safety, Security, and Fare Enforcement</u> (<u>SaFE</u>) <u>Reform Initiative</u>. The initiative is a collaborative effort involving the community and Metro employees to create a transit experience where everyone feels safe and welcome.



<u>Learn more about the</u> <u>Fare Ambassador</u> <u>Program</u>



Rideshare Online

Presented by: Julie Paone





King County Metro Vanpool & Vanshare Program



What is a Vanpool?

5 or more commuters:

Consistent group of commuters who share a similar origin, destination and work schedule - could be neighbors, co-workers or friends.

Roles:

Members apply as a driver (at least 2) and a bookkeeper – an online orientation.

Group Operations:

Members decide on route, schedule and other logistics.

Everything is included:

Van, gas, tolls, insurance, maintenance, roadside assistance and emergency ride home program.



Metro Vanpool Details

WSDOT Toll Free:

Vanpools travel for free on all the WSDOT toll facilities – SR-99, SR-520, I-405 Express Tolls and Tacoma Narrows Bridge.

Vanpool cost:

Based on commute distance, vehicle size, work schedule and number of commuters. The average monthly fare is similar to a monthly transit pass - \$150/month.

Vanpool payment:

ORCA Business Passport, online with a credit card or by check.



Vanshare Program – First/Last Mile Connection

Vanshare:

Similar to vanpool with 5+people, key roles, and everything is included – gas, insurance, maintenance, etc.

Mileage:

Maximum 20-mile roundtrip commute.

Multiple vans at worksite:

More options and flexibility for commuters.

Cost:

Vanshare cost is \$200/month split amongst the group or could also be covered by employer.



Connection: Commuters connect to another form of public transportation (train, bus or ferry)



Metro Commuter Van Benefits

Employer Benefits

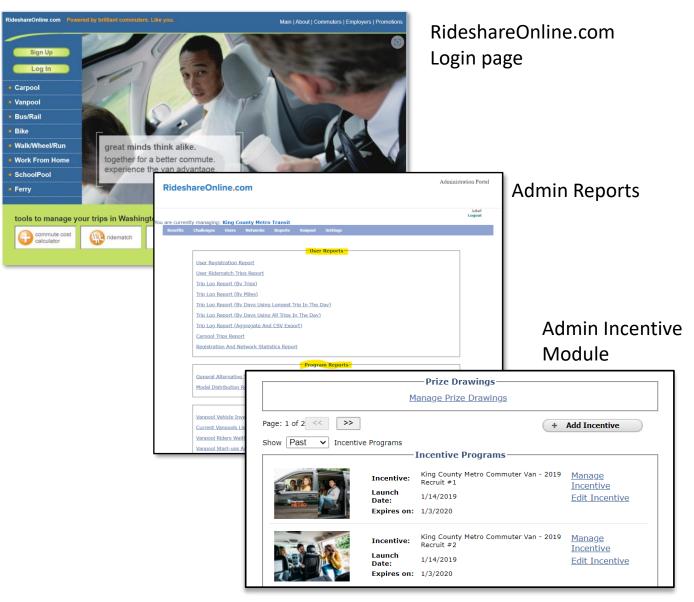
- Employee retention with offering subsidized transportation program
- Reduce demand for parking
- Happy employees
- Reduce carbon footprint and traffic congestion

Employee Benefits

- Save time, less stress, travel in HOV lanes, sharing driving roles
- Save money personal vehicle costs, parking
- Catch up on personal time
- Reliable commute, stay on schedule, get home on-time



Tools and Resources – RideshareOnline.com



Free Regional Ridematch system

owned by the State and managed by King County Metro.

Platform matches commuters to

existing vanpools, carpools or other commuters to start a new group.

Commuter features - dashboard showing commute savings, newsfeed, and current incentives.

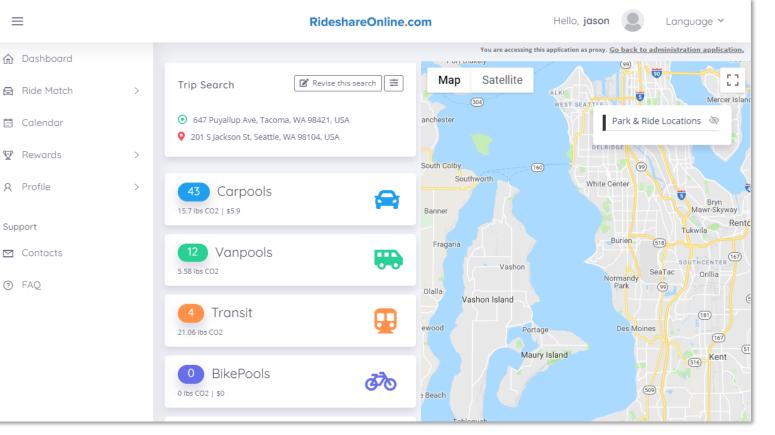
Admin features – ability to generate user and trip reports, create customized incentive programs to encourage an environmentally friendly commute.

RideshareOnline.com - Commuter Features and Benefits

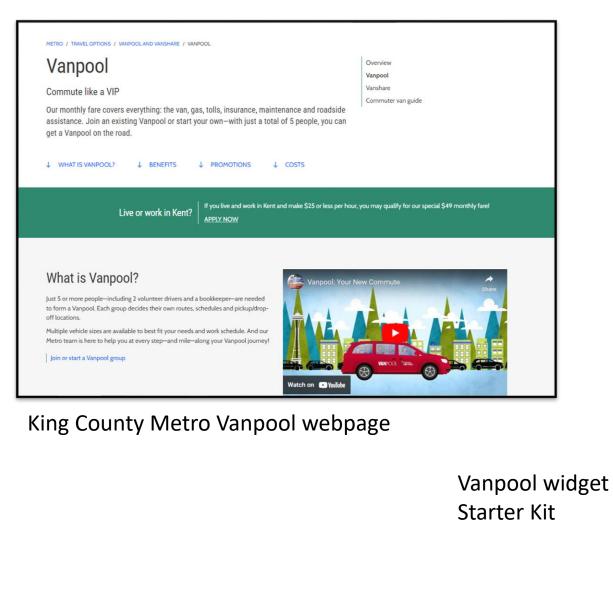
Ridematch

- List of matches for trip
- Categorizes matches by mode
- Communication via the platform to join a group

RideshareOnline.com is a great resource to find options within a company and to connect with other commuters who work just a few blocks away.



Tools and Resources - How to Get Started



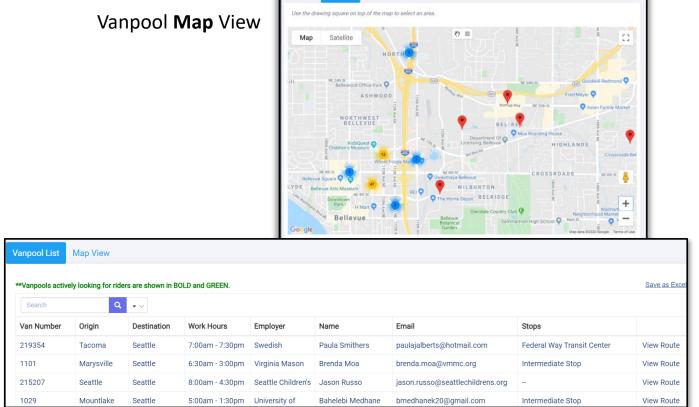
Website: <u>Kingcounty.gov/vanpool</u>

- Short video about Metro Vanpool
- Find a Vanpool
- Starter Kit: start a new group with online applications and 5+ participants

	Find an existing group	1	Find your group members
	Quick search for a group along your route by entering complete home and work address for the most accurate list results.		Recruit at least 4 other people to help fill your commuter van's roles. Your group will need at least 2 volunteer drivers and 1 bookkeeper.
	Start Enter full address including zip code		Tips for recruiting riders
	End Enter full address including zip code		Printable sign for recruiting riders 🖨
	SEARCH	2	Figure out the details
	© gmartRideshare		Discuss and agree on group details such as parking, route, work schedule, etc.
	Or visit <u>RideshareOnline.com</u> 📀 to create and view custom trip lists, with additional search filters, personal trip calendars and available rewards.		
		3	Submit application(s)
2	Coordinate your ride Once you've found a matching group, confirm the seat availability, route		Each member of your group will need to submit an individual application. Collectively, you'll also need to fill out a group application.
	details and any group operating guidelines. Take up to <u>3 free test rides</u> to make sure it's a good fit.		Submit an individual application
	nale sue los goo na		Submit a group application

RideshareOnline.com – Network Vanpool Listing Links

- Dynamic links to promote existing vanpools via city or employer
 - Vanpools to Seattle
 - Vanpools to Boeing
- Links contain the current vanpools and can be embedded on web pages, in social media or sent in email.
- The tool also allows commuters to select an area on the map and export a list of vanpools in the selected area.



Vanpool List View



Customer Comment:

"Forget the solo car ride blues! My 45-minute Metro Vanpool commute to the office is now a social hour on wheels. **Not only do I reach work on time, but I've made amazing friends, and learned new things from their diverse experiences.** Just good vibes and knowledge sharing as we zip through Renton to Kirkland. From new restaurants to budget hacks, we've got each other covered."

> For more information visit: <u>kingcounty.gov/vanpool</u> Or, contact us: <u>vanpool@kingcounty.gov</u> or **206-625-4500**

julie.paone@kingcounty.gov or qthomas@kingcounty.gov

Choose Your Way Bellevue

Presented by: Jake Uttich



Return-to-Travel Campaign

- Get Back on the Move: Log 25 days of these trips in Bellevue and you'll receive a \$50 gift card (Spotify denomination is \$60).
- Stay on the Move: Log eight days of non-drive-alone travel in Bellevue (excluding telework and compressed work week) within a calendar month to be entered to win into two drawings of a \$25 gift card (Spotify denomination is \$30)!
- Super Traveler: Log 50 days of non-drive-alone travel in Bellevue within a three-month period. You will be entered into a single drawing for a chance to win a pair of Bose Noise Cancelling Headphones 700 (or equivalent gift card).











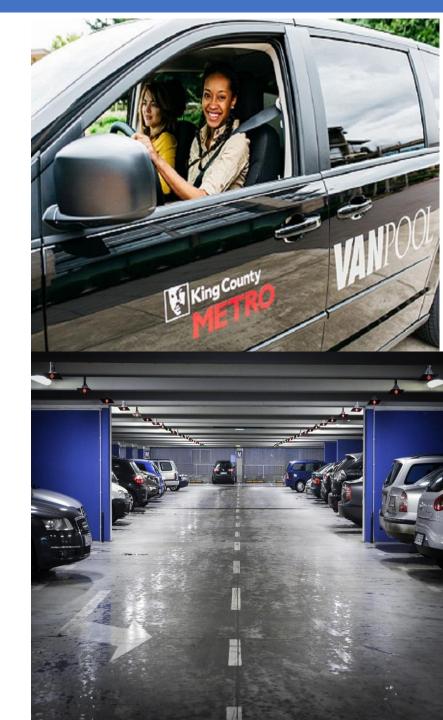
Mini Grants

- Mini-grant funding maximum increased to \$10,000 for all eligible mini-grant projects!
- Funding is provided on a reimbursement basis
- Applications are open on a rolling basis

Eligibility

- Only for Bellevue worksites
- Project must support viability or awareness of non-drive-alone commuting
- Criteria are designed such that very small worksites (under 20 employees) are unlikely to score highly due to lesser impact
- Not intended to fund ongoing employee commute benefits





FREE Transportation Fairs

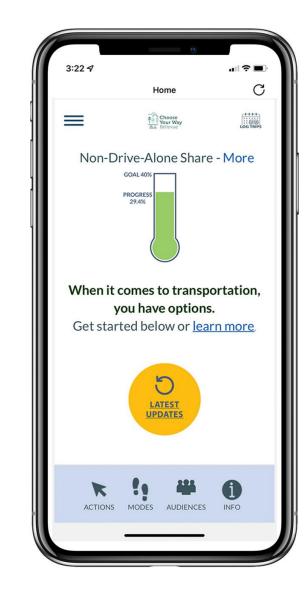
- Choose Your Way Bellevue staff will coordinate with representatives from transit agencies
- Get free pedestrian and bicycle maps, and guides, information about Choose Your Way Bellevue trip logging rewards, promotional items and even trial ORCA cards
- Employees can sign up to receive commute plans and learn about Choose Your Way Bellevue resources for finding your transit trip and tools for when your bus will arrive





Mobile App

- You can now use the same useful tools, assistance, trip logging and travel options as the Choose Your Way Bellevue Website in the handy mobile app form! Designed to help Bellevue workers and residents get to, from and around Bellevue more easily, the app will place at your fingertips:
- The ability to log trips with the tap of a calendar icon
- Convenient ways to request custom commute assistance, a hardcopy bike map or sign up for our informative newsletters
- Easy access to tools such as transit trip planners and real-time transit information
- Trusty information about how to get around using transit, carpool, vanpool, walking, biking and about teleworking
- Our goal by 2035 is to reach 40% of commute trips by use of bus, carpool, vanpool, walk, bike or telework!
 - The app visualizes the progress made towards our goal on the homepage via a thermometer. Help us reach our goal by choosing to not drive alone. We're counting on you!





Stay Up to Date

- Signup for Choose Your Way Bellevue's newsletter
- Be on the lookout for blog posts and updates to our ETC Resource Center





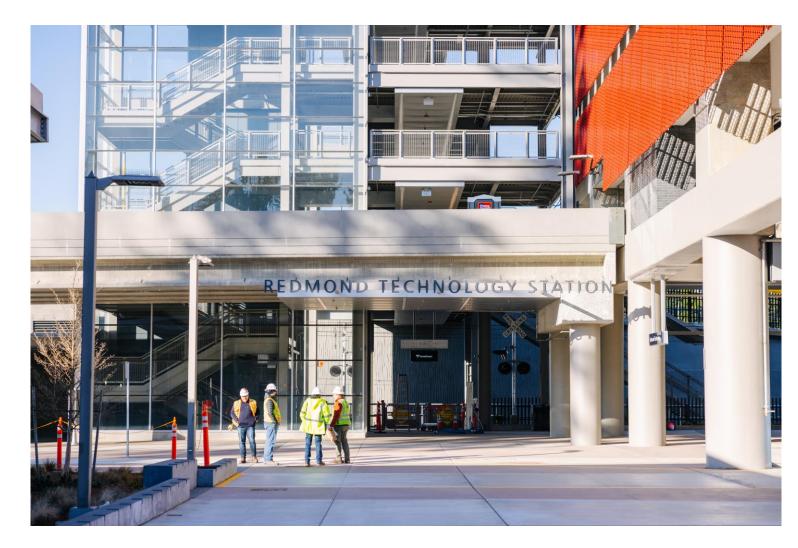
Sound Transit

Presented by: Arthur Bachus



Agenda

- System Expansion
- 2 Line Facts
- Stations
- How to Pay
- How to Ride
- Reduced Fares
- Rail Safety





System Expansion - Approved by Voters

1996

Sound Move

Link light rail from Westlake to SeaTac/Airport

Sounder rail from Everett and Tacoma to Seattle

ST Express bus service

2008

ST2

Link to Angle Lake, Bellevue, Redmond, Northgate, Lynnwood, Federal Way

Sounder expansion to South Tacoma, Lakewood



Link to Ballard, West Seattle, Everett, Tacoma, Kirkland, Issaquah, Downtown Redmond

3 **Stride** bus rapid transit lines

2 new **Sounder** stations, more capacity, parking and access improvements





33

System Expansion

Link light rail **1234**

- Five lines
- 116 miles
- 83 stations

Sounder trains **N S**

- Two lines
- 91 miles
- 14 stations

Stride bus rapid transit **S1 S2 S3**

- Three lines
- 45 miles on I-405 and SR 522
- Serving 12 cities and connecting to light rail in Shoreline, Lynnwood, Bellevue, and Tukwila



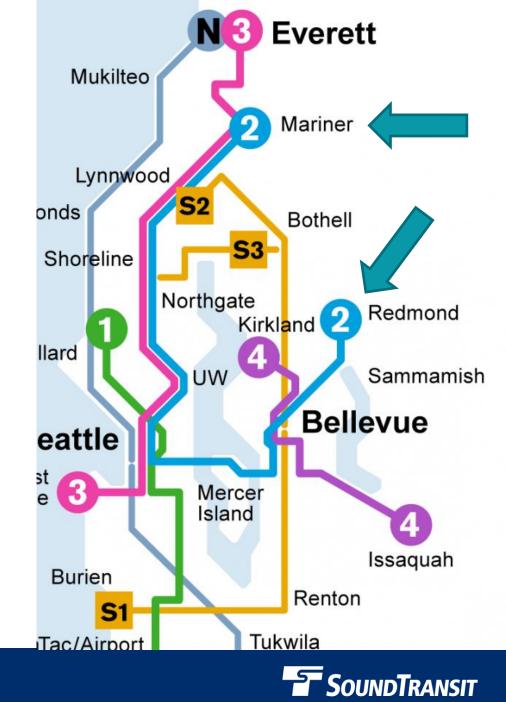
2 Line Facts

Switching our Vocabulary

East Link will be the **2** Line

East Link = project name during construction phase

Line = service, operations, passenger experience
1284





2024 System Overview

Line to Lynnwood

On schedule for summer/fall 2024

2 Line on the Eastside

Opening spring 2024



Lynnwood City Center Station under construction, April 2023







Opens 2024

- 8.5 miles of new track
- Four new stations in Shoreline (2), Mountlake Terrace and Lynnwood
- Will open as an extension of the Line in summer/fall 2024
- Service to Lynnwood will double in 2025 when the 2 Line fully opens
- Additional station at NE 130th St. opening in 2026





Live testing in Bellevue, January 2023

East Link & **2 Line** Downtown Redmond

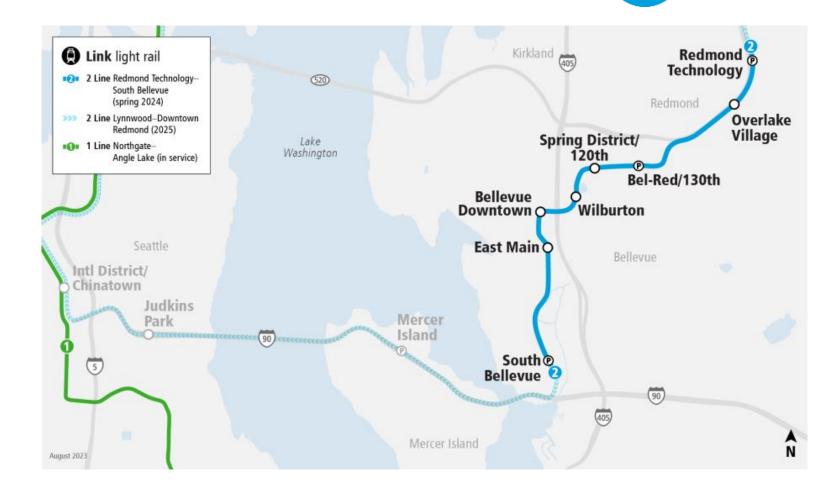
- When fully open, the new 2 Line will run from Lynnwood–Downtown Redmond, serving 26 stations over 34 miles of track
- Opening in two phases
 - South Bellevue–Redmond Technology (2024)
 - Lynnwood–Downtown Redmond (2025)
- 12 new stations in Seattle (1), Mercer
 Island (1), Bellevue (6), and Redmond (4)



Phase One

Opening Spring 2024

- 6.5 miles
- 8 stations
 - Redmond Technology
 - Overlake Village
 - o Bel-Red/130th
 - Spring District/120th
 - o Wilburton
 - o Bellevue Downtown
 - o East Main
 - South Bellevue





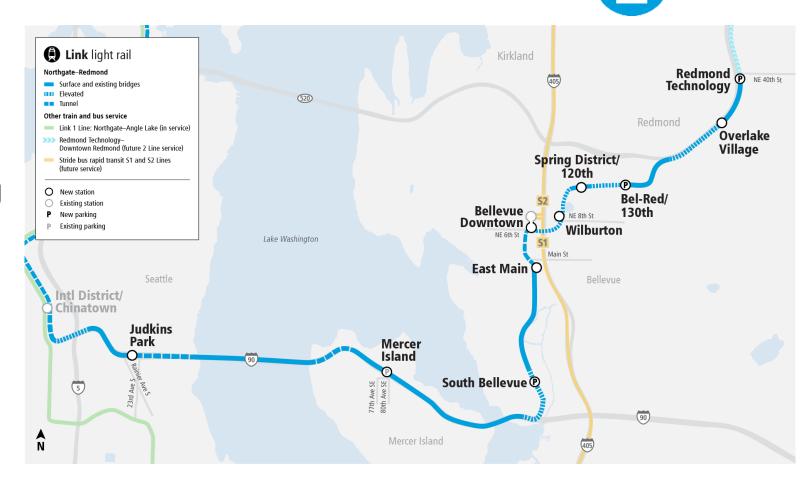
Line



Phase Two

Opening 2025

- 14 miles
- 12 total stations, including
 - Judkins Park (Seattle)
 - o Mercer Island
 - Marymoor Village
 - o Downtown Redmond
- Transfer to Line at Int'l District/Chinatown Station for SEA





Line

Phase 2 – Replacing the Plinths



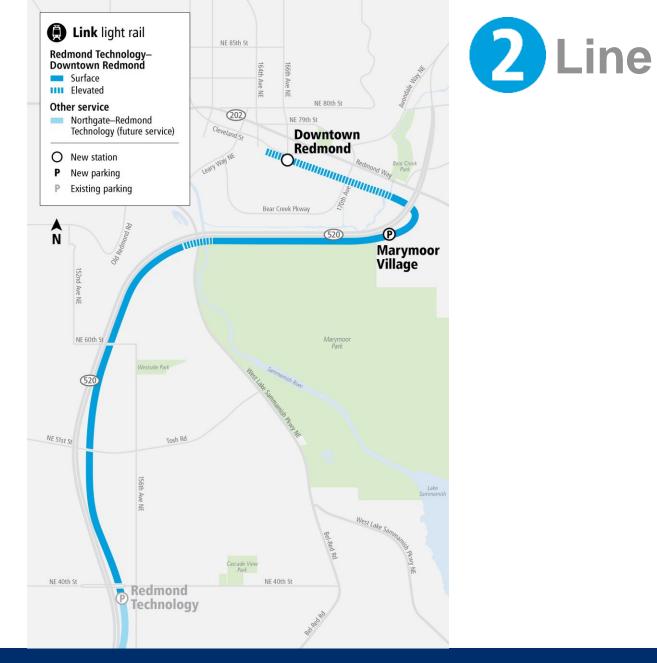




Phase Two (continued)

Opening in 2025

- 3.4 miles
- Marymoor Village and Downtown Redmond Stations
- One-seat ride from Downtown Redmond to Lynnwood!
- Opens with I-90 segment to Mercer Island and Judkins Park



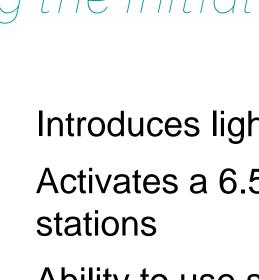


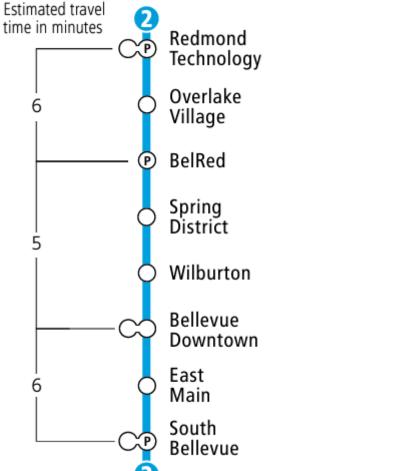
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Benefits of Opening the Initial Segment

- Introduces light rail service to the Eastside
- Activates a 6.5-mile segment with 8 stations
- Ability to use stations that are "ready to go"
- Chance to connect major Eastside destinations, including employment centers and neighborhoods



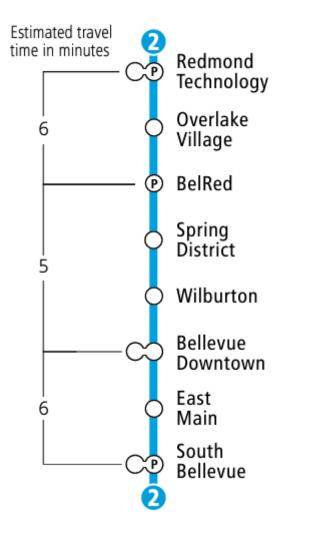






Operating Hours and Headways



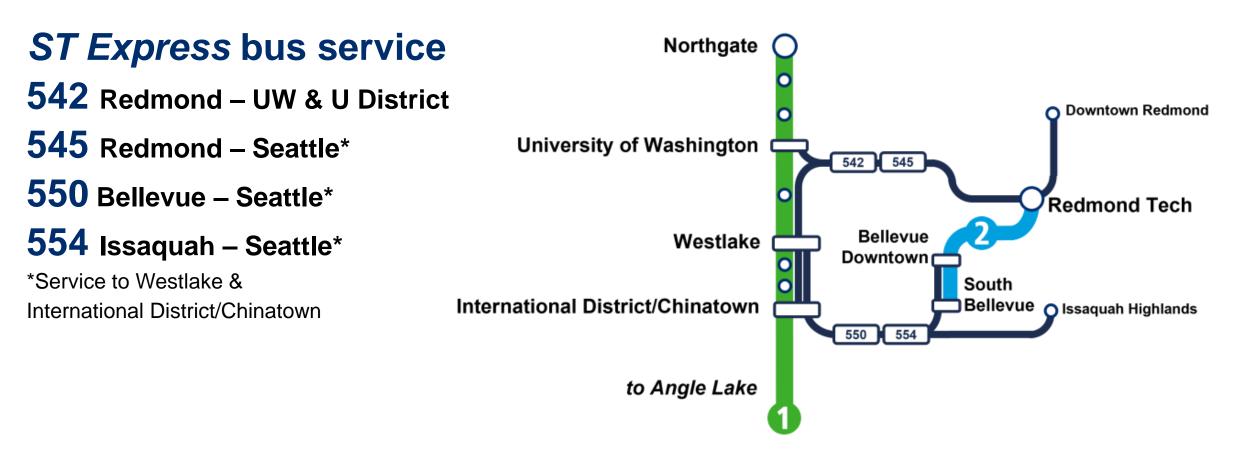


- Link trains will arrive every 10 minutes
- Trains will operate from 5:30am to 9:30pm,
 7 days a week
- Approximately 17 minutes from S. Bellevue to Redmond Technology Station
- 2 car trains
- All stations are ADA accessible



Connections to ① Line & Seattle









South Bellevue

- Located on Bellevue Way SE
- Expanded park and ride/garage with 1,500 parking stalls
- Near Mercer Slough, Blueberry Farm, Winters House
- Station art includes a 900-foot mural by Vicki Scuri (below)



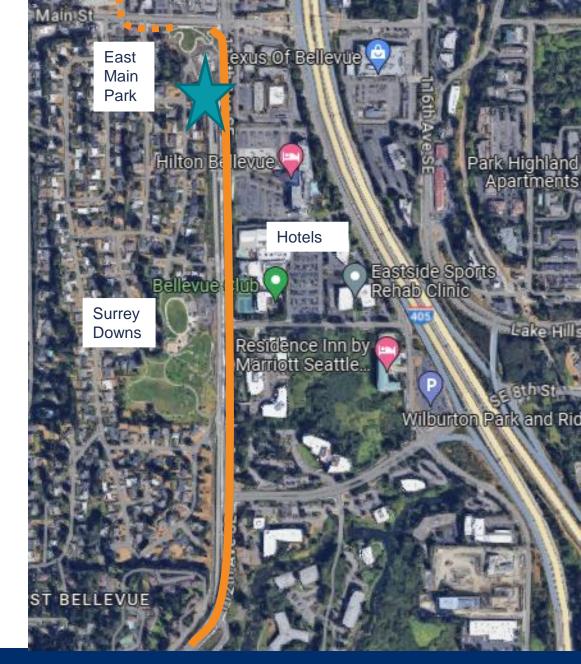




East Main

- Located south of 112th Ave SE and Main St. intersection
- Street-level station
- Near Surrey Downs Park, hotels, new East Main Park

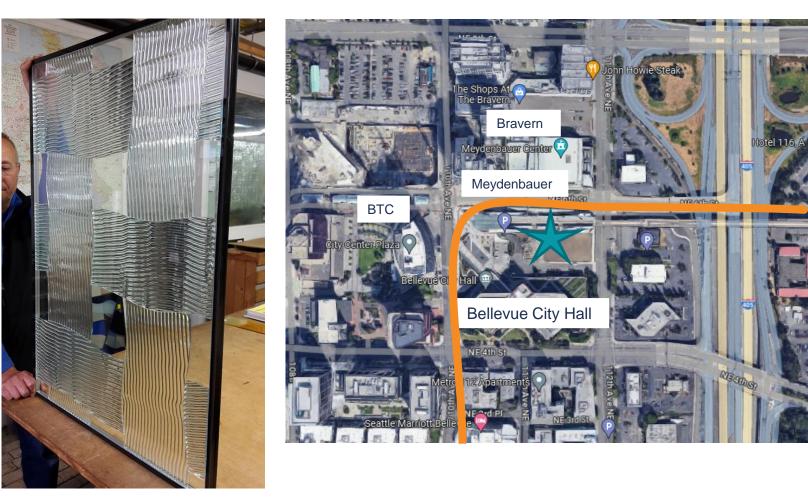






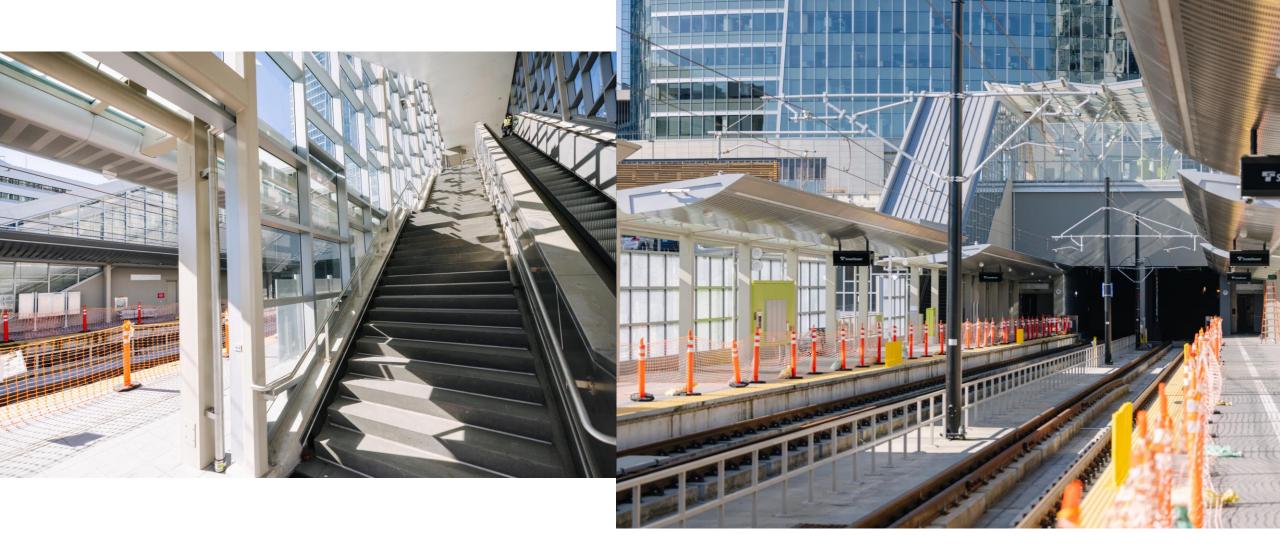
Bellevue Downtown

- Located at NE 6th St.
- Street-level station
- Near Bellevue City Hall, Bellevue Transit Center, Meydenbauer Center
- Station art includes a jewellike wall that appears to be made of woven glass by Paul Marioni (pictured to the right)





Bellevue Downtown

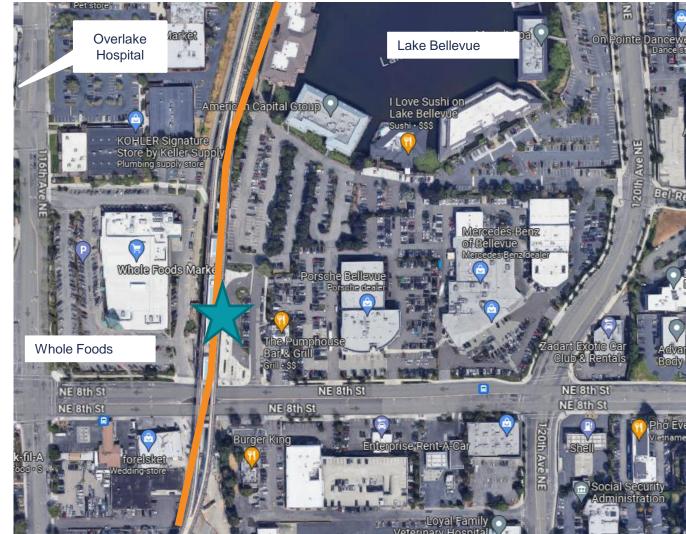




Wilburton

- Located at NE 8th St.
- Elevated station
- Near Whole Foods, Overlake
 Hospital, Lake Bellevue
- Station art includes a 40-ft reflective tower by Phillip K. Smith III (below)



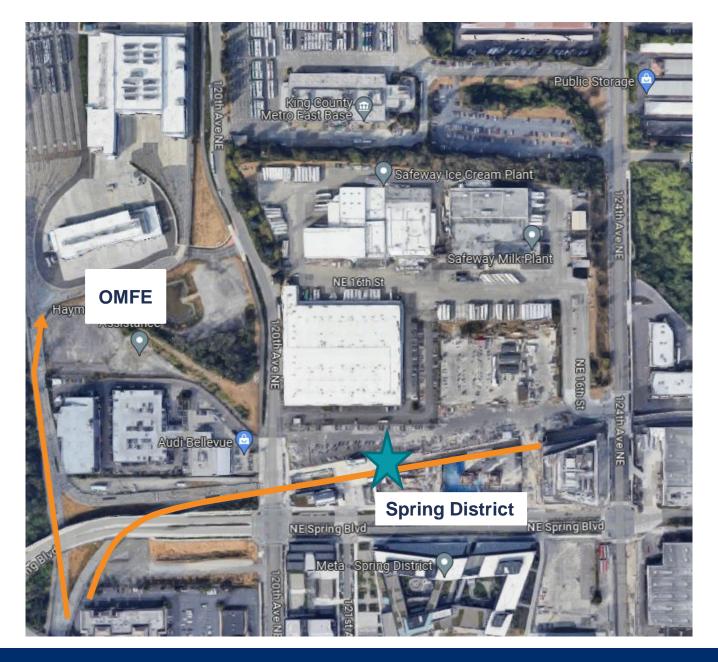




Spring District

- Located between 120th Ave. NE and 124th Ave. NE
- Open air, below street-level station
- Near Meta and OMF East
- Station art includes metal wall tile patterns by Louis Gong (pictured below)



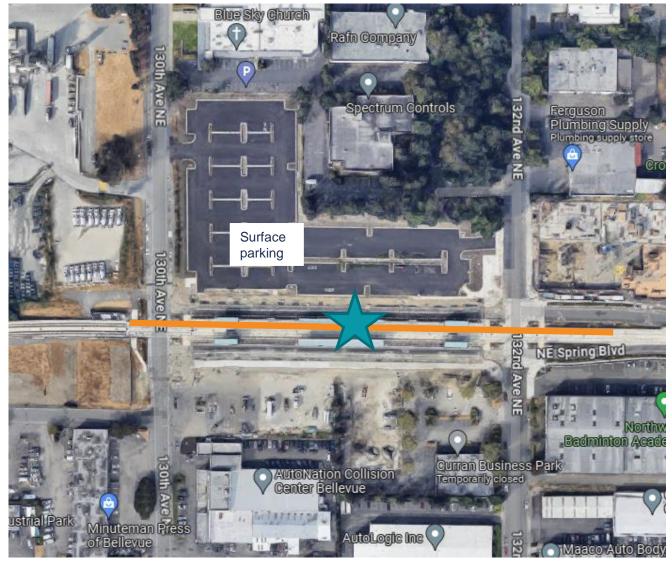




BelRed

- Located between 130th Ave. NE and 132nd Ave. NE at NE Spring Blvd.
- Street-level station
- Surface parking with 300 spaces
- Station art includes a stainlesssteel balustrade surrounding most of the platform by Patrick Marold (below)







BelRed





Overlake Village

- Located adjacent to SR520
- Street-level station
- Near the Microsoft campus and Overlake Village Park-and-Ride lot
- Station art includes aluminum louvers creating a pixelated northwest forest scene by Leo Berk (pictured below)

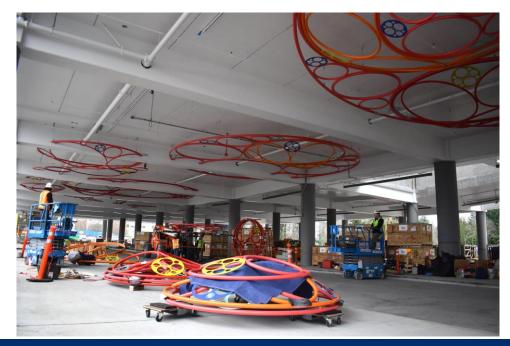






Redmond Technology

- Located adjacent to SR520
- Near the Microsoft campus
- Parking garage has space for 300 cars and covered facilities for 100 bicycles
- Station art includes colorful hanging sculptures by Kate Sweeney (below)







Redmond Technology





How to Pay

How to Pay

- ORCA card
- Single-ride ticket or day pass
- Download myORCA or Transit GO app
- Pay with cash on ST Express
- ST Fare Ambassadors check for proof of payment





Adult Fares

- 1 Line: \$2.25 to \$3.50*
- 2 Line: \$2.25 to \$2.50*
- ST Express: **\$3.25**
- Sounder: \$3.25 to \$5.75
- T Line: **\$2.00**





How to Pay

- ORCA card readers are located at:
 - Link station entrances
 - Sounder train platforms
 - ST Express buses, next to the driver
- 1 & 2 Lines and Sounder: tap your ORCA card before <u>and</u> after boarding the train (Distance-based fare)
- T Line and ST Express: tap before boarding





How to Reload Your ORCA Card

- Reload your ORCA card at:
 - myORCA.com
 - myORCA app
 - Ticket vending machines
 - By phone at (888) 988-6722
 - ORCA customer service office
 - QFC, Safeway, Fred Meyer customer service
- Add between \$5 and \$300 on your e-purse or monthly pass





How to Ride

Plan Your Trip

- Sound Transit Trip Planner
- Google Maps
- OneBusAway
- Transit app
- Call Passenger Care if no digital access <u>888-889-6368</u>

SoundTransit Ride the wave			
Find schedule	Plan your trip	Find stop or station	
Start			
End			
Leave now 🗸		MORE OPTIONS	
Plan your trip			
Favorites		Feedback	



Multiple Ways to Get to Transit Stations

- Walk or roll
- Take a local bus
- Ride a bicycle
- Drive and park
- Get dropped off











How to Use Your ORCA Card

1 & 2 Line & Sounder	T Line & ST Express	
Use the ticket machines to buy an ORCA card	Use your ORCA card OR pay with exact change	Bus
Tap your ORCA card before <u>and</u> after you ride	Tap your ORCA card when boarding the bus	

Transit GO app: Remember to activate your ticket before boarding and show your screen to the Fare Ambassador or bus driver if asked





Reduced Fares

Free Youth Transit Pass

Youth

Age 18 years & younger

Free

https://freeyouthtransitpass.com/

Enroll: in person enrollment offices, online, mail, phone

Youth not required to have ORCA card







Free & Reduced Fare Options

Programs vary based on income, age, disability:

Seniors	Regional Reduced Fare Permit	
Age 65+ years	Customers w/ eligible disability	
\$1 per trip	\$1 per trip	
Enroll: in person enrollment offices, online, mail (seniors only)		







Free & Reduced Fare Options

Programs vary based on income, age, disability:

ORCA LIFT	Subsidized Annual Pass	
Low-income households (200% FPL)	Very low-income households (80% FPL)	
\$1 per trip	\$0 per trip	
Enroll: in person enrollment offices, online, by phone		
FPL = Federal Poverty Level		







ORCA LIFT

Verify income at or below 200% of the federal poverty level

• Paycheck stub, tax return, statement from unemployment

Enrollment in one of these state benefit programs:

- Medicaid
- EBT/SNAP
- WIC

Call the Community Health Access Program (CHAP) to see if you qualify – **(800) 756-5437**





Subsidized Annual Pass

Residents at or below 80% of the federal poverty level AND enrolled in at least <u>one</u> of these benefit programs:

- Temporary Assistance for Needy Families/State Family Assistance (TANF/SFA)
- Refugee Cash Assistance (RCA)
- Aged, Blind, or Disabled Cash Assistance (ABD)
- Pregnant Women Assistance (PWA)
- Supplemental Security Income (SSI)
- Housing and Essential Needs (HEN)

Call the Community Health Access Program (CHAP) to see if you qualify – **(800) 756-5437**





Rail Safety

Check Both Ways



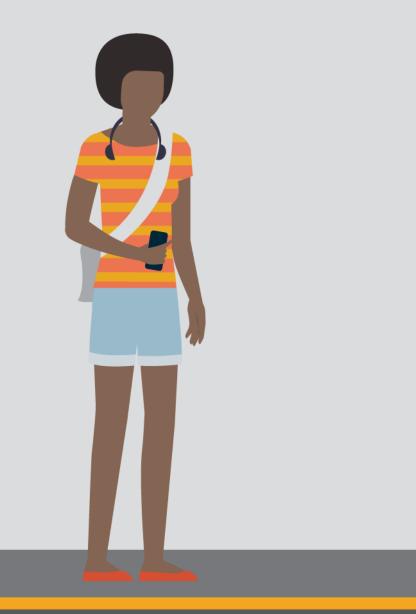
Use Crosswalks, Not Shortcuts



Stay Behind the Yellow Line



Headphones Off, Screens Down

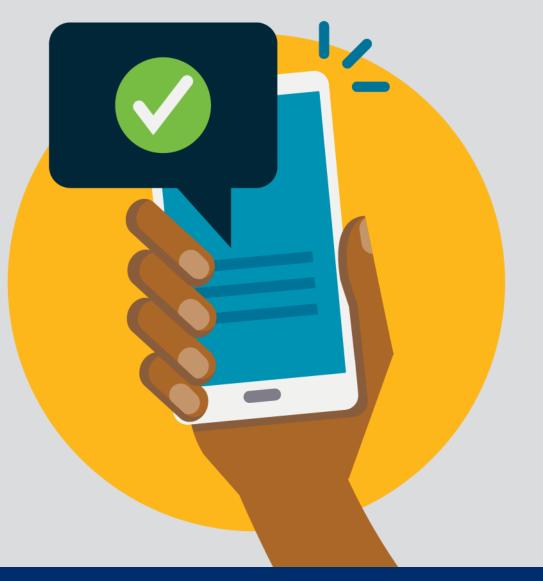




Bike Smart, Ride Safe 90°



See Something Wrong? Text Us! 206-398-5268





Customer Service

Passenger Care - <u>888-889-6368</u> www.soundtransit.org/feedback

Hours of operation Monday-Friday 8 a.m. to 6 p.m.

Safety & Security

It's important that we all work together to stay safe. In an emergency, always call 911.

Sound Transit Security

Call or text: 206-398-5268 or security@soundtransit.org

Sound Transit Police (King County Sheriff)

Customer service non-emergency: <u>206-903-7676</u> or stpolicecustomerservice@soundtransit.org Uniform Patrol Response, or after hours: <u>206-296-3311</u>





Question Period

